

the perfect place to start your visit



Now open in the heart of downtown Cleveland! Our Public Square Visitor Center, located in the historic Higbee Building, is the place to pick up brochures, watch a video, visit websites for the most up-to-date happenings or just chat with our knowledgeable staff members to discover all that is great about Cleveland and the region. Whether you're searching for the perfect restaurant, need directions, or want a listing of events for the weekend, this is the one stop for everything a visitor needs to know.

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Tower City Center/Public Square Visitor Information Center

The Higbee Building, 100 Public Square, Suite 100
Cleveland, OH 44113
216.875.6600. Open Mon.-Fri. 9am-5pm. Summer weekend hours available. E3

Cleveland Hopkins International Airport

Visitor Information Booth located on Baggage Claim Level. Open Mon.-Sun. 9 am-6 pm.

Telephone Numbers

Hotel Reservation & Hotline 888.323.2787
City of Cleveland/City Hall..... 216.664.2000
Time & Temperature..... 216.881.0880
Main Post Office 216.443.4090
Services for Independent Living.....216.731.1529 (Voice/TTY)
LGBT Center of Greater Cleveland...216.651.LGBT

Emergency Information

EMERGENCY 911
Police Department..... 216.621.1234
Fire Department 216.621.1212
Cuyahoga County Sheriff 216.443.6085
U.S. Coast Guard 216.937.0141
Poison Control Center 216.231.4455
Cleveland Care Line 216.623.5354
First Call For Help..... 216.436.2000

Non-Emergency

Cleveland Police Headquarters 216.623.5000
Ohio State Highway Patrol..... 877.7.PATROL
Cuyahoga County Highway Patrol... 216.587.4305
AAA Motorist 216.621.0766
U.S. Coast Guard 216.522.4122
American Red Cross..... 216.431.3010
Urban League of Greater Cleveland..... 216.622.0999

Traffic

AAA Road Conditions..... 216.606.6423
Road Conditions 216.OH.ROAD

Road Construction

Cuyahoga, Lake & Geauga Counties 216.581.2333
Interstate Construction 216.581.2333, ext. 650

Tax

Cleveland and Cuyahoga County sales tax is 7.75%. Hotel tax is 7.5%.*
*Rates at time of printing April 2008.

Currency Exchange

Cleveland Hopkins International Airport
216.265.0600. Information. Mon.-Fri. 9 am-6:30 pm; Sat. 9 am-5:30 pm; Sun. noon-6 pm.

Currency Today Inc.
1228 Euclid Ave., Ste. 705
Cleveland, OH 44115
216.830.2274

All major currencies and traveler's cheques;
Mon.-Fri. 9:30 am-5 pm. F3

Courtesy service for respective hotel guests available at: Marriott Downtown at Key Center, Hyatt Regency Cleveland at The Arcade, Renaissance Cleveland Hotel, Ritz-Carlton Cleveland, Inter-Continental Hotel & Conference Center Cleveland and Inter-Continental Suites Cleveland.

Sources of Assistance + Translation

AT&T Language Line 800.528.5888, option 3
International Services Center..... 216.781.4560
Technical Translation Services..... 440.942.3130

U.S. Customs

Customs Service Department of Cleveland, Airport Inspection Branch, 216.267.3600
District Office, District Director, 440.891.3800

International Consulates

Canada..... 216.479.8730
Denmark 216.541.0500
France 216.621.7277
Germany 216.623.0150
Hungary 440.717.0238
Italy 216.861.1585
Japan 313.567.0120
Netherlands 440.324.4164
Republic of Lithuania 216.486.8692
Slovenia..... 216.589.9220
Sweden..... 216.621.4995
Switzerland 440.546.1370

Clevelanders Tips

In Cleveland Plus, "soda" is referred to as "pop." If you hear "Burning River" or "Holy Moses," it's just someone ordering a specialty beer made locally by Great Lakes Brewing Company. Many Clevelanders identify themselves as being either eastsiders or westsiders (the division being the Cuyahoga River), but all seem to claim downtown.

History

Cleveland has a proud history that is 211 years in the making. General Moses Cleaveland of the Connecticut Land Company came to the Western Reserve and founded the City of Cleveland in 1796. The name changed to its current spelling in 1831 when the "a" was dropped in order to fit the city's name on a newspaper masthead.

Location / Population

Cleveland, located in the Eastern Standard Time Zone (EST) in the State of Ohio within Cuyahoga County, is on the southern shore of Lake Erie, part of the Great Lakes Region.

It is the 16th largest metro area and 15th largest consumer market in the United States with nearly 3 million residents in Greater Cleveland metro and more than 450,000 in the City of Cleveland, making it the 39th largest city in the country.

Business

Cleveland Plus is home to a number of companies that are on *Fortune* magazine's list of the top 500 industrial and top 500 service companies in the United States, including KeyCorp, Sherwin-Williams, National City Bank, Eaton Corp and Progressive Insurance. The Economist Intelligence Unit, part of The Economist magazine, ranked Cleveland the sixth-best city to take a business trip.

Cleveland Weather

Month	Daily High	Daily Low	Precipitation (Inches)
January	34.9	18.2	2.4
February	37.5	19.9	2.2
March	47.3	26.6	3.0
April	60.4	36.2	3.3
May	71.9	46.3	3.5
June	81.1	55.5	3.5
July	84.9	59.8	3.4
August	82.9	58.1	3.3
September	76.5	51.6	3.1
October	64.9	41.3	2.5
November	50.5	32.1	3.1
December	38.2	22.2	2.7
Annual Average	58.5	40.7	3.2

For the latest forecast, visit www.cleveland.com/weather.

need tickets?

Affordable Tickets:
330.405.6222 • www.clevelandtickets.com

Clix: www.ctix.org

Live Nation: www.livenation.com

Ticketmaster:
216.241.5555 • www.ticketmaster.com

Tickets.com: www.tickets.com

Cleveland Browns:
440.891.5050 • www.clevelandbrowns.com

Cleveland Cavaliers:
800.858.CAVS • www.nba.com/cavaliers

Cleveland City Stars:
216.916.6586 • www.clevelandcitystars.com

Cleveland Gladiators:
216.685.9000 • www.clevelandgladiators.com

Cleveland Indians:
216.420.HITS • www.indians.com

Lake Erie Monsters:
866.99.PUCKS • www.lakeeriemonsters.com

Cleveland Orchestra:
800.686.1141 • www.clevelandorch.com

Red (an orchestra):
216.361.1733 • www.redanorchestra.org

Carousel Dinner Theatre:
800.362.4100 • www.carouseldinnertheatre.com

Cleveland Play House:
216.795.7000 • www.clevelandplayhouse.com

Cleveland Public Theatre:
216.631.2727 • www.cptonline.org

Playhouse Square Center:
216.771.4444 • www.playhousesquare.com

Pickwick & Frolic:
216.736.HAHA • www.pickwickandfrolic.com

The Improv Comedy Club & Restaurant:
216.696.4677 • www.improvupcoming.com

Something Dada Improv Comedy:
216.696.4242 • www.somethingdada.com

Quicken Loans Arena Box Office:
800.332.2287 • www.theqarena.com

Wolstein Center Box Office:
216.687.9292
www.csuohio.edu/wolsteincenter

Beachland Ballroom:
216.383.1124 • www.beachlandballroom.com

Cain Park Box Office:
216.371.3000 • www.cainpark.com

House of Blues:
216.523.BLUE • www.hob.com/cleveland

online resources



www.positivelycleveland.com: Book hotel reservations; search our up-to-date events calendar; plan your itinerary and sign up for monthly Visit Cleveland eNews updates.

www.clevelandmeetings.com: Fill out a meeting request for proposal; search for hotel meeting spaces, meeting facilities, unique venues and convention services and suppliers.

www.ctix.org: Purchase discount tickets for arts and cultural organizations. Register for weekly discount ticket emails.

www.clevelandplus.com: Find out what's happening in Cleveland Plus.